



JUDICIARY SAVINGS & LOAN ASSOCIATION (JUSLA) INC.

COURT OF APPEALS CENTENNIAL BUILDING, MA. Y. OROSA ST., ERMITA, MANILA

Consumer Feedback Form

Instructions: Please take a few minutes to give us feedback about our products or services by filling in this short Consumer Feedback Form. We are conducting this consumer feedback research in order to gauge your level of satisfaction with our product and services. Please submit this form in person, or sent it by postal mail at the Court of Appeals Bldg., Maria Y. Orosa St., Ermita, Manila or e-mail it to inquiry@jusla.com.ph . If filed other than through e-mail, please ensure that you **SIGN** this form.

CONSUMER INFORMATION

NAME (Last, First, MI)	Contact No.
Present Address	Zip Code
Signature	Date

OVERALL EXPERIENCE WITH OUR PRODUCTS AND SERVICES

a. How would you rate your overall experience with our loan products?	<input type="checkbox"/> Satisfied <input type="checkbox"/> Somewhat satisfied <input type="checkbox"/> Dissatisfied
b. How would you rate your overall experience with our loan services?	<input type="checkbox"/> Satisfied <input type="checkbox"/> Somewhat satisfied <input type="checkbox"/> Dissatisfied
c. Process needing improvement?	
d. Personnel needing improvement?	
e. Any suggestion for improvement?	

For JUSLA Personnel Use Only

Received By: Dedicated Head Consumer Assistance Officer	Date Recorded:
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